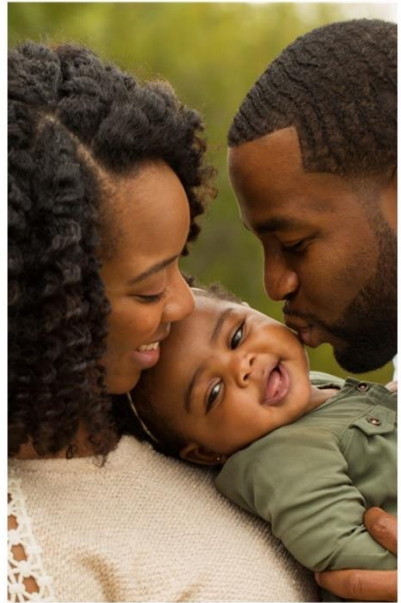


Resources for **Clay County** Families



Area organizations
and services with
programs to assist
families.



www.extension.iastate.edu/clay/clay-county-resource-guide

IOWA STATE UNIVERSITY
Extension and Outreach

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EMERGENCY NUMBERS

Emergency Ambulance, Fire, Police
911

Clay County Sheriff's Office
Crime Stoppers
3115 W 4th Street, Spencer, IA 51301
712-262-3221
www.claycountysheriffsoffice.com

Poison Control
1-800-222-1222
www.poison.org

Spencer Fire Department (non-emergency)
10 Grand Ave., Spencer, IA 51301
712-580-7240
www.spencerfireia.org

Spencer Hospital Emergency Department
1200 1st Ave. East, Spencer, IA 51301
712-264-6100

Spencer Police Department
712-262-2151 or 712-580-7157
<https://spenceriowacity.com/government/public-safety/police/>

ABUSE

CAASA - Centers Against Abuse and Sexual Assault

1-877-362-4612 (24hr line) or 712-262-4612

www.caasaonline.org

Child & Dependent Adult Abuse & Neglect Reporting Hotline

1-800-362-2178 (DHS)

Children & families of Iowa

Domestic Abuse, Mental Health, Substance Abuse, Early Childhood
& Family Support

515-243-6147

www.cfiowa.org

Clay County Department of Human Services

1900 North Grand Avenue, Ste. E-8, Spencer, IA 51301

712-262-3586

www.hhs.iowa.gov

Elderbridge Area Agency on Aging

Elder Abuse Prevention and Awareness

714 10th Avenue East, Spencer, IA 51301

712-262-1775 or 1-800-243-0678

www.elderbridge.org

Family Crisis Centers

712-722-4404 or 1-800-382-5603 (Hotline)

www.familycrisiscenters.org

National Domestic Abuse Hotline

1-800-799-7233

Prevent Child Abuse Iowa

515-244-2200

www.pcaiowa.org

CHILDREN'S SERVICES

Autumn's Center

Serving children and families with comprehensive behavioral health services for children ages 0-21.

120 E 5th Street, Spencer IA 51301

712-262-2922 or 800-242-5101

E-mail: info@seasonscenter.org

www.seasonscenter.org

Care Connections of Northern Iowa

215 West 4th St., Suite 6, Spencer, Iowa 51301

712-264-3945

www.ccnia.org

Cherish Center

Parenting Programs Mentoring and Counseling

1004 22nd Street, Milford IA 51355

712-338-3333 or e-mail: info@cherishcenter.org

www.cherishcenter.org

Child Find of America

1-800-IAM-LOST (1-800-426-5678)

E-mail: information@childfindofamerica.org

<https://childfindofamerica.org/>

Child Health Specialty Clinic-University of Iowa @ Spencer Hospital

1200 1st Ave. E., Spencer, IA 51301

712-264-6362 or 1-877-270-9386

www.chsciowa.org

Clay County Department of Human Services

1900 North Grand Avenue, Ste. E-8, Spencer, IA 51301

712-262-3586

www.hhs.iowa.gov

Clay County Public Health

Best Care for Better Babies & Immunizations

116 East 11th Street, Spencer, IA 51301

712-264-6685

www.spencerhospital.org/locations/community-public-health/

Healthy Families America

712-737-2971

www.healthyfamiliesamerica.org

Iowa Child Care Resource and Referral

Assists in finding quality Childcare in your area

1-855-244-5301

www.iowaccrr.org

Juvenile Court Office

215 W. 4th St., Suite 5, Spencer, IA 51301

712-262-5938

Lutheran Services in Iowa

Children, Youth and Family Programs

605 Grand Ave., Spencer IA 51301

712-262-4083

www.lsiowa.org

National Center for Missing & Exploited Children

www.missingkids.com

National Runaway Safeline

Resources for parents, youth, & teens.

1-800-786-2929 (1-800-RUNAWAY)

www.1800RUNAWAY.org

Positively Spencer Youth

Substance Use and Abuse Prevention Coalition

P.O. Box 1118, Spencer, IA 51301

712-580-3833 or e-mail: info@positivelyyouth.org

https://positivelyyouth.com/

Shriner's Hospital Referral

1-800-237-5055

www.shrinershospitalsforchildren.org

Spencer Hospital

1200 1st Ave. E. Spencer, IA 51302

712-264-8300

www.spencerhospital.org

EDUCATION SERVICES

Cherish Center

Parenting Programs Mentoring and Counseling

1004 22nd Street, Milford IA 51355

712-338-3333 or e-mail: info@cherishcenter.org

www.cherishcenter.org

Head Start

Jefferson School

411 E. 10th St., Spencer, IA 51301

712-264-8859 or 800-245-6151

www.udmo.com

Iowa Child Care Resource and Referral

Assists in finding quality Childcare in your area

1-855-244-5301

www.iowaccrr.org

Iowa Lakes Community College

(Algona, Emmetsburg, Estherville, Spencer, & Spirit Lake)

1-800-242-5106

www.iowalakes.edu

ISU Online and Distance Learning

515-294-2331 or e-mail distance@iastate.edu

www.distance.iastate.edu

Iowa Vocational Rehabilitation Services

217 W 5th St., Spencer, IA 51301

712-262-9585

www.ivrs.iowa.gov

Prairie Lakes AEA

866-540-3858

www.plaea.org

Spencer Public Library

21 E 3rd St., Spencer, IA 51301

712-580-7290

www.spencerlibrary.com

EDUCATION/SCHOOL DISTRICTS

Clay Central Everly Community Schools

401 Church St., Royal, IA 51357

712-933-2241

www.claycentraleverly.org

Iowa Great Lakes Lutheran School

1311 East 18th Street, Spencer, IA 51301

712-262-8237

www.iglls.org

Sacred Heart Catholic School

1111 4th Avenue W, Spencer, IA 51301

712-262-6428

www.spencersacredheartschool.com

Sioux Central Community Schools

4440 US Highway 71, Sioux Rapids, IA 50585

712-283-2571

www.siouxcentral.org

Spencer Community Schools

23 E. 7th St. Spencer, IA 51301

712-262-8950

www.spencerschools.org

Spencer High School

800 East 3rd St., Spencer, IA 51301

712-262-1700

Spencer Middle School

1400 10th Ave. East, Spencer, IA 51301

712-262-3345

Lincoln Elementary

615 4th Ave. SW, Spencer, IA 51301

712-262-3752

Fairview Elementary

1508 5th Ave. East, Spencer, IA 51301

712-262-4842

Johnson Elementary

724 West 9th St., Spencer, IA 51301

712-262-2710

EMERGENCY & DISASTER ASSISTANCE**Clay County Emergency Management**

Clay County Administration Building

300 W. 4th St. Spencer, IA 51301

712-264-3987

<https://claycounty.iowa.gov/emergency-management/>

Clay County Emergency Medical Services

Clay County Administration Building

300 W 4th St., Spencer, IA 51301

712-262-8165

<https://claycounty.iowa.gov/emergency-medical-services/>

Clay County General Relief

Clay County Courthouse

215 W. 4th St., Suite 6, Spencer, IA 51301

712-262-9438

<https://claycounty.iowa.gov/general-relief/>

Clay County Veterans Affairs Office

505 2nd Ave. West, Suite C, Spencer, IA 51301

712-262-5547

<https://claycounty.iowa.gov/veterans-affairs/>

Red Cross

712-252-4081

www.redcross.org

Salvation Army

402-898-5942

www.salvationarmyusa.org

Upper Des Moines Opportunity – Clay County Outreach

19 10th St. SW, Spencer, IA 51301

712-262-7409

www.udmo.com/counties/clay/

EMPLOYMENT

Aventure Staffing

511 Grand Ave. Spencer, IA 51301

712-262-5990

www.aventure.com

Iowa Work Force Development

217 W. 5th St. Spencer, IA 51301

712-262-1971 or e-mail SpencerIowaWORKS@iwd.iowa.gov

<https://workforce.iowa.gov>

Iowa Vocational Rehabilitation Services

217 W 5th St., Spencer, IA 51301

712-262-9585

www.ivrs.iowa.gov

FINANCIAL ASSISTANCE

Care Connections of Northern Iowa

215 West 4th St., Suite 6, Spencer, Iowa 51301

712-264-3945

www.ccnia.org

Clay County Department of Human Services

1900 North Grand Ave., Ste. E-8, Spencer, IA 51301

712-262-3586

www.hhs.iowa.gov

Clay County Farm Service Agency (FSA)

SW Plaza, 306 11th St., Spencer IA 51301

712-262-2546

www.fsa.usda.gov

Clay County Veterans Affairs Office

505 2nd Ave. West, Suite C, Spencer, IA 51310

712-262-5547

<https://claycounty.iowa.gov/veterans-affairs/>

Social Security Administration

1610 12th Ave. SW Spencer, IA 51301

1-866-273-6050 or TTY 1-800-325-0778

www.ssa.gov

Upper Des Moines Opportunity – Clay County Outreach

19 10th St. SW, Ste. 2., Spencer, IA 51301

712-262-7409

www.udmo.com/counties/clay/

FINANCIAL COUNSELING

Better Business Bureau

515-243-8137

www.bbb.org

Consumer Protection Division

Attorney General 515-281-5164

Email: webteam@ag.iowa.gov

www.iowaattorneygeneral.gov

Iowa Concern Hotline

Financial concerns, legal education, stress, crisis, & disaster.

1-800-447-1985

www.extension.iastate.edu/iowaconcern/

Iowa State University Extension & Outreach

Jaime Neff, Family Wellbeing Specialist

712-852-2865 or e-mail: jblaser@iastate.edu

www.extension.iastate.edu/clay/

U.S. Dept. of Veteran's Affairs Office

Local Office: 1850 Royal Ave., Spirit Lake, IA 51360

General: 712-336-6400, Mental Health: 605-333-3230 x 6890

National Office: 1-800-698-2411

www.va.gov

FOOD**AnswerLine**

Information & resources for home & family.

1-800-262-3804

www.extension.iastate.edu/humansciences/answerline

Clay County Department of Human Services

1900 Grand Ave., Ste. E8, Spencer, IA 51301

712-262-3586

www.hhs.iowa.gov

Clay County Veterans Affairs Office

337 10th St. SW, Spencer IA, 51301

712-262-7922

<https://claycounty.iowa.gov/veterans-affairs/>

Elderbridge

Home delivered & Congregate Meals
714 10th Ave. East, Spencer, IA 51301
712-262-1775 or (800) 243-0678
<https://elderbridge.org/>

Food Bank of Iowa

Grand Avenue Community Outreach
605 N Grand Ave., Spencer, IA 51301
712-580-4732
www.foodbankiowa.org

Grand Avenue Community Outreach

Community Kitchen, Emergency Food Bags, Food Pantry & Clothing Outreach
605 Grand Ave., Spencer, IA 51301
712-580-4732
(Community Kitchen 240-6647) (Pantry 332-1111)
Email: info@gacoutreach.com
www.gacoutreach.com

Good News Community Church-Okoboji

1010 Julia Street, Okoboji, IA 51355
712-332-5698

Hope Lutheran Church-Everly

206 N Washington St., Everly, IA 51338
712-834-2767

Occasions

Spencer Area Activity Center / Senior Center
104 East 4th St. Spencer, IA 51301
712-262-1782 or e-mail: spencersaac@gmail.com

Seasons Center Food Pantry

120 E 5th St., Spencer, IA 51301
712-262-2922

Spencer Community Schools Food Pantry
Spencer Middle School
1400 10th Ave. East, Spencer, IA 51301
712-262-3345

Spencer Public Library Little Free Pantry
21 E 3rd St., Spencer, IA 51301
712-580-7290

Upper Des Moines Opportunity Inc.-Clay County Food Pantry
19 10th St. SW, Spencer, IA 51301
712-262-7409
www.udmo.com/counties/clay/

HEALTH CONCERNS

Alzheimer's Association
1-800-272-3900
www.alz.org

American Cancer Society
1-800-227-2345
www.cancer.org

American Foundation for the Blind
www.afb.org

Avera Medical Group
116 E 11th St., Spencer, IA 51301
712-264-3500
www.avera.org

Birthright
605 Grand Ave., Spencer, IA 51301
712-262-8271
Helpline: 1-800-550-4900
<https://birthright.org/>

Child Health Specialty Clinics-University of Iowa @ Spencer Hospital

1200 1st Ave. E. Spencer, IA 51301

712-264-6362 or 1-877-270-9386

www.chsciowa.org

Grand Avenue Community Outreach

Medical & Dental Clinic

605 Grand Ave., Spencer, IA 51301

712-580-4732

www.gacoutreach.com

Hope Haven

Support Services for disabilities and development

712-476-2737

www.hopehaven.org

Iowa Compass Center for Disabilities and Development

Connecting people with disabilities & complex health related needs to services and supports in your community.

1-800-779-2001

www.iowacompass.org

Iowa Dental Association

515-331-2298 or 1-800-828-2181

www.iowadental.org

Iowa Department of Human Services, Clay County

1900 North Grand Ave. Ste. E-8, Spencer, IA 51301

712-262-3586 or 1-855-889-7985

www.hhs.iowa.gov

Iowa Total Care

1-833-404-1061

www.iowatotalcare.com

Iowa Women's Health Information Center

1-800-369-2229

www.womenshealthiowa.info

Lions Clubs of Iowa

Hearing & Vision Support Services

515-232-2215 or e-mail info@iowalions.org

www.iowalions.org

Medicare

General Info: 1-800-633-4227

SHIIP-(Senior Health Insurance Information Program)

Spencer Hospital-712-264-6198

www.medicare.gov

Planned Parenthood

1-800-230-7526

www.plannedparenthood.org

Spencer Hospital

1200 1st Ave. E. Spencer, IA 51301

712-264-8300

www.spencerhospital.org

Spencer Hospital - Abben Cancer Center

1200 1st Ave. Spencer, IA 51301

712-264-6550

www.spencerhospital.org

Spencer Hospital – Home Health & Hospice

1200 1st Ave. Spencer, IA 51301

712-264-6380

www.spencerhospital.org

Sunshine Services Inc.

1106 E. 9th St., Spencer, IA 51301

712-262-7805

HOUSING

Cherish Center

Parenting Programs Mentoring and Counseling

1004 22nd Street, Milford IA 51355

712-338-3333 or e-mail: info@cherishcenter.org

www.cherishcenter.org

Clay County Environmental Health

Administration Building, 300 W. 4th St. Spencer, IA 51301

712-262-8165

<https://claycounty.iowa.gov/environmental-health/>

Community Housing Initiatives

712-262-5640

www.chihousing.com

Discovery House

1411 Hill Ave. Spirit Lake, IA 51360

712-336-5340

www.mydiscoveryhouse.com

Northwest Iowa Regional Housing Authority

2016 Highway Blvd. Ste. N, Spencer, IA 51301

712-262-7460 or e-mail: verify@nwirha.org

www.nwirha.org

Upper Des Moines Opportunity – Clay County Outreach

19 10th St. SW, Spencer, IA 51301

712-262-7409

www.udmo.com/counties/clay/

LEGAL SERVICES

Consumer Protection Division

Attorney General 515-281-5926 or 1-888-777-4590

Email: consumer@ag.iowa.gov

www.iowaattorneygeneral.gov

Iowa Civil Rights Commission
515-281-4121 or 1-800-457-4416
<https://icrc.iowa.gov>

Iowa Concern Hotline
Financial concerns, legal education, stress, crisis, & disaster.
1-800-447-1985
www.extension.iastate.edu/iowaconcern/

Iowa Legal Aid
1-800-532-1503
www.iowalegalaid.org

Iowa Mediation Service
515-331-8081
www.iowamediationservice.com

Iowa State Bar Association
Lawyer Referral Service
515-243-3179 or e-mail isba@iowabar.org
www.iowabar.org

MEDICAL EQUIPMENT

Avera Home Medical Equipment
116 E 11th St., Spencer, IA 51301
712-580-3923
www.avera.org/services/home-medical-equipment/

Good Samaritan Society- Home Care
1710 Lincoln Ave., Ste. A, Spirit Lake, IA 51360
712-336-3412 or National 888-307-0039
www.good-sam.com

Lincare
2800 Highway Blvd., Spencer, IA 51301
712-262-6749
www.lincare.com

MENTAL HEALTH/COUNSELING SERVICES

All Those Yesterdays

605 Grand Ave. Suite 29 (3rd floor), Spencer IA 51301

712-363-8066, e-mail: ryan@allthoseyesterdays.org

www.allthoseyesterdays.org

ATLAS of Spencer

816 S Grand Ave., Spencer, IA 51301

712-580-3277 or e-mail: atlasofspencer@gmail.com

www.atlasofspencer.com

Avera Medical Group-Behavioral Health Clinic

116 E 11th Street, Suite 101, Spencer, Iowa 51301

712-264-3515

www.spencerhospital.org/our-services/specialty-services/

Bets Off

1-800-BETSOFF

<https://888betsoff.org/>

Care Connections of Northern Iowa

215 West 4th St., Suite 6, Spencer, Iowa 51301

712-264-3945

www.ccnia.org

Catholic Charities

607 1st Ave. W, Spencer, IA 51301

712-580-4320

www.cathchar.com

Inpatient Behavioral Health Services @ Spencer Hospital

1200 1st Ave. East, Spencer, IA 51301

712-264-6228 or email: mental_health@spencerhospital.org

www.spencerhospital.org

Lutheran Services

605 Grand Ave., Spencer, IA 51301

712-262-4083

<https://lsiowa.org/>

National Alliance on Mental Illness (NAMI) of Northwest Iowa
300 Sioux Valley Drive, Cherokee, IA 51012
712-357-5428 or e-mail: namiofnwia@gmail.com
www.naminwia.org

Northwest Iowa Counseling Associates
20 W. 4th Street, Spencer, IA
712-262-6111
www.nwiac.com

Personal Assistance Services (PAS)
Free counseling & resources for Farm Families
1-833-999-FARM (3276)
www.farmfamilywellness.com

Seasons Center for Behavioral Health
201 E. 11th St. Spencer, IA 51301
712-262-2922 or 800-242-5101
24/7 Crisis Line: 844-345-4569
Email: info@seasonscenter.org
www.seasonscenter.org

Suicide & Crisis Lifeline (988)
1-800-273-8255

Teen Line (open 6-9pm)
1-800-852-8336
Text: TEEN to 839863
www.teenlineonline.org

SENIOR CITIZENS

AARP
www.aarp.org

Elderbridge Agency on Aging
714 10th Avenue East, Suite 1, Spencer, IA 51301
712-262-1775 or 1-800-243-0678
www.elderbridge.org

My Caring Plan

980-890-6880

www.mycaringplan.com

Occasions

Spencer Area Activity Center / Senior Center

104 East 4th St. Spencer, IA 51301

712-262-1782

RSVP Volunteer Program

Iowa Lakes Community College-Spencer

1900 Grand Ave.

712-262-8858

<https://iowalakes.edu/continuing-education/rsvp/>

Social Security Administration

1610 12th Ave. SW Spencer, IA 51301

1-866-273-6050 or TTY 1-800-325-0778

www.ssa.gov

SUBSTANCE ABUSE

Alcoholics Anonymous

712-252-1333-Sioux City Office

www.aa.org

Positively Spencer Youth

Substance Use and Abuse Prevention Coalition

P.O. Box 1118 Spencer, IA 51301

712-580-3833 or e-mail: info@positivelyyouth.org

<https://positivelyyouth.com/>

Rosecrance Jackson Centers

1713 McNaughton Way, Spencer IA 51301

712-584-2030 or 1-800-472-9018

www.rosecrancejackson.org

Seasons Center for Behavioral Health

201 E. 11th St. Spencer, IA 51301

712-262-2922 or 800-242-5101

24/7 Crisis Line: 844-345-4569

Email: info@seasonscenter.org

www.seasonscenter.org

**Substance Abuse and Mental Health Services Helpline
(SAMHSA)**

1-800-662-4357 (24/7 Helpline)

www.samhsa.gov

TRANSPORTATION

Rides: Regional Transit Authority

522 10th Ave. E. Spencer, IA 51301

712-262-7920

www.nwiarides.org

HOTLINES & RESOURCES

AnswerLine

Food, Home and Family information & resources.

1-800-262-3804

www.extension.iastate.edu/humansciences/answerline

Beginning Farmer Center

1-877-232-1999

Iowa 2-1-1

Resource referral for housing, health, food, family, transportation, employment, education, and legal assistance.

211

www.211iowa.org

Iowa Concern Hotline

Financial concerns, legal education, stress, crisis, & disaster.

1-800-447-1985

www.extension.iastate.edu/iowaconcern/

Season's Center 24/7 Crisis/talk Line

844-345-4569

Suicide & Crisis Lifeline (988)

1-800-273-8255

Teen Line (open 6-9pm)

1-800-852-8336

Text: TEEN to 839863

www.teenlineonline.org

IOWA STATE UNIVERSITY™

Extension and Outreach

This resource guide is updated once per year. If you have any additions or changes, please contact the Clay County Extension Office.

For additional copies or to report any changes to this book, please go to:

Iowa State University Extension and Outreach Clay County

1515 West 18 Street, Spencer, IA 51301

(712)262-2264

xclay@iastate.edu

www.extension.iastate.edu/clay

(1/2024)

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